

NexLog Application Note

IP Call Recording for West (Intrado) VIPER 9-1-1

NexLog communications recorders provide highly-reliable IP-based recording for the West Safety Systems (Intrado) VIPER 9-1-1 system. Recordings are immediately available for instant recall, replay, incident reconstruction and export. The same NexLog system can also record dispatch consoles, P25 radio, conventional radio, telephones and PC screens.

Connectivity:

- Recording of each 9-1-1 position's IP audio via port mirroring (SPAN).
- Recording from dual VIPER networks is supported.

Audio Format Supported:

- G.711 (64kbps).

Metadata Capture:

- 9-1-1 ANI/ALI integration option or VIPER Extended CDR integration option.

About Eventide:

Eventide is a member of the West (Intrado) A9-1-1 Alliance. Eventide's NexLog recording systems have been successfully deployed with VIPER 9-1-1 systems throughout the USA.

