Advanced Recording Solutions for Mission-Critical Communications

NG9-1-1 • P25 Radio • DMR • IP Dispatch • ATC/ATM Incident Reconstruction • Instant Recall • Mobile Quality Assessment • Screen Recording • Reporting VoIP • SIP • Digital • Analog • T1/E1 • ISDN • ED137
Public safety, government, institutional and industrial customers at thousands of locations worldwide trust Eventide’s mission-critical recording systems to securely and reliably record, protect and reconstruct their most important interactions and related data.

NexLog Communications Recorders

NexLog systems are Linux-hardened recording platforms with multiple levels of redundancy, an embedded SQL database and up to 12 TeraBytes of internal storage. Archiving options include Blu-ray, DVD-RAM, RDX, USB, network attached storage, and auto-replication between recorders.

NexLog recorders feature multi-tier security, comprehensive user auditing and a web-based configuration management tool. NexLog systems offer support for password policies, Active Directory authentication and SNMP notifications.

Next Generation 9-1-1 recording and logging options include support for the i3 SIPREC interface.

NexLog 740

Channel capacity:
Up to 120 Analog or Digital, 240 T1 or E1, 560 VoIP, 240+ P25/DMR
Rack-mountable (3U)

NexLog 840

Channel capacity:
Up to 240 Analog or Digital, 240 T1 or E1, 560 VoIP, 240+ P25/DMR
Rack-mountable (4U)

The innovative NexLog Access Bridge feature lets you link multiple NexLog communications recorders together for a unified search, replay and incident management experience.

MediaWorks PLUS Software: Incident Reconstruction, Instant Recall and More!

MediaWorks PLUS software provides a complete set of tools for search, replay, instant recall, incident reconstruction, export and much more. The MediaWorks Plus web-browser interface allows secure SSL access from Windows & Mac computers as well as Android & Apple iOS tablets & phones, using Chrome, Firefox, IE or Edge. Eventide also offers a MediaWorks Plus Windows-installable application, which provides the same capabilities. Features of both include multi-parameter search, live monitor, graphical time-line, geo-fence, pitch-corrected variable speed, waveform displays, notes, loop playback, skip forward/back, playback AGC, screen and multimedia replay, text and TDD replay, MP3 option, and the ability to show call locations on a map.

MediaWorks PLUS software provides a comprehensive set of Incident Management Tools including:

- Create an incident
- Add incident name
- Add notes
- Attach other media
- Word/Phrase search
- Redact audio
- Split audio clips
- Merge audio clips
- Obfuscate audio
- Audio annotations
- Text annotations
- Protect calls
- Talking time & date
- Incident permissions
- Save the incident
- Export the incident
- Email the incident

The available MediaWorks Plus Windows-installable application eliminates the need for a desktop browser, and also serves as the Off-Line Player for validation & replay of exported incidents.
**Enhanced Reports Package**

The highly-flexible Enhanced Reporting option is pre-loaded with standard reports, or you can easily build custom reports.

Reports are delivered automatically to users at designated times, days and intervals.

Enhanced Reports get actionable information to supervisors and directors when they need it, increasing awareness and potentially changing the outcomes of critical situations.

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**Quality Factor Software: Quality Assessment and Reporting**

Quality Factor software enables your QA team to efficiently measure performance trends and identify skills that need improvement.

The integrated form builder lets you easily create evaluation forms and questions that are optimized for your center’s specific needs.

Quality Factor reports let you view quality improvement trends by agent and group.

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**Screen Recording: Enhance Your Quality Assessment Process**

NexLog PC screen recording helps document the important activities (including multi-media interactions) that occur during call handling and dispatch, and allows supervisors to visually evaluate the accuracy each team member’s usage of critical software applications such as CAD and EMD.
LCD Touch Screen

The front panel touch screen option lets you conveniently search and replay calls, protect calls, create incidents, export, burn to CD/DVD, live monitor, view alerts, view archive status and configure the system.

NexLog Recording Interfaces

RADIO SYSTEMS:
Motorola ASTRO 25
Motorola SmartNet
Motorola SmartZone
Motorola MotoTrbo
Motorola Dimeta IP
Motorola MDC1200
Harris VIDA P25 SR10A+ ISSI for P25 Trunked
EF Johnson ATLAS P25
Tait P25 Trunked
Tait/Harris DMR Tier III
Tait/Harris DMR Tier II
Tait MPT-IP
Sepura/Flyde DMR III
Sepura/Flyde MPT1327
ICOM IDAS Conv.
Kenwood NexEdge

9-1-1 SYSTEMS:
NG 9-1-1 (i3 SIPREC)
West (Intrado) VIPER
AirBus VESTA 4
Zetron MAX Call Taking
Zetron Series 3200
Solacom Guardian
Emergitech IP9-1-1
Emergency Call Works
TCS (microDATA)
Contact closure option
and more!

DISPATCH SYSTEMS:
Zetron MAX Dispatch
Zetron ACOM
Zetron DCS-5020
AVTEC Scout
Motorola MCC7500
Harris Symphony
Telex Radio Dispatch
Telex IP-223 and IP-224
Omnitronics
Catalyst IP | Console
Harris C4i SwitchPlus IP
PENTA cPCx
CTI RadioPro Dispatch
Cisco IPICS
CSS Mindshare
and more!

TELEPHONE SYSTEMS:
VoIP and SIP phones
Digital telephones
Analog telephones
2 or 4-wire analog lines
Analog & CAMA trunks
T1, E1, and ISDN trunks
SIP trunks

ATM/ATC SYSTEMS:
ED137B/C-Part 4 (VoIP)
2 or 4-wire analog
T1 and E1 circuits

Air Traffic Management and ED-137

NexLog systems can record from all types of ATC/ATM audio sources, including controller working positions (CWP), VCCS, GRS, ambient audio, and telephones. NexLog systems support the ED-137B/C-Part 4 (VoIP) recording interface. Eventide is a participant in EUROCAE WG-67 and the EUROCONTROL VOTE group.

Synchronized Replay for ATC/ATM

NexLog recorders can interface with Thales’ airspace navigation systems for synchronized replay of audio and CWP scenarios. NexLog systems can directly record CWP screens and provide synchronized replay of recorded CWP screens and recorded audio. NexLog API options are also available for third-party replay synchronization projects.

Redundancy

NexLog systems offer redundant power supplies, redundant disk drives and redundant archive drives, as well as redundant geo-diverse network archiving.

NexLog recorders are available in sets of multiple units for Active+Active redundant recording or for automatic replication between recorders.

Visit www.eventidecommunications.com for full product details and the latest news.

© 2018 Eventide Inc. Specifications and features subject to change without notice. Some features listed are extra-cost options. Capacities are for 3000-series units. Check with Eventide for hybrid (mixed-type) channel capacities, and for pre-sales review of digital telephone, LMR, VoIP telephone, and VoIP codec compatibility.

*View Location requires coordinates to be delivered to recorder (as typically provided for E911 Cellular calls); requires Chrome browser and access to Google Maps.